

**Nebraska APCO and Nebraska NENA Joint Emergency Meeting
January 11, 2010
Minutes**

Location: City County building, First floor LPD classroom A, 575 S 10th, Lincoln, NE 68502

TOPIC: Nebraska PSC order No. 911-019 entered 12/15/2009, In the Matter of Nebraska Public Service Commission, on its own motion, to implement provisions of LB 1222 [2006] and to establish a permanent funding mechanism for wireless enhanced 911 service.

Pam Kemper called the meeting to order at approximately 1:35 p.m. Central Time on behalf of Nebraska APCO. Lindsay Scheer called the meeting to order on behalf of Nebraska NENA.

Pam gave a brief explanation for the purpose of the meeting and turned it over to Mark Conrey.

The discussion centered around the Nebraska Public Service Commission's order No. 911-019 entered 12/15/2009; specifically, the restrictions on the use of the wireless 9-1-1 allocated funds. The members of the Nebraska Wireless 9-1-1 fund advisory committee who are also members of Nebraska APCO and NENA, feel it is important for Nebraska APCO, Nebraska NENA and NESCA to provide their comments to the PSC on this matter.

Only written comments will be accepted. They must be submitted as one original, eight copies and one electronic copy via email to brandy.zierott@nebraska.gov no later than 5:00 p.m. on January 22, 2010.

A hearing is scheduled for February 1, 2010 at 9:00 a.m. CST in the Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln Nebraska. Mark Conrey and Larry Lavelle, Chair of the Nebraska Wireless 9-1-1 Advisory Committee, suggested that as many interested members as possible attend the hearing and voice their recommendations.

It is the opinion of the members present that the PSC rules for eligible costs are too restrictive. The members are not trying to change the allocated dollars for each PSAP. They only want more flexibility for what it can be used to purchase. The cost eligibility language should be plain and simple like that of the landline 9-1-1 funds: It should be able to be used for purchases, maintenance and operations to process and respond to 9-1-1 calls.

Our three key recommendations to the PSC will be to allow cost eligibility for:

- 1. 9-1-1 personnel costs**
- 2. 9-1-1 training costs**
- 3. 9-1-1 interfaces to the cards in the 9-1-1 voice loggers and CAD systems**

Action Items:

By Wednesday, January 13, 2010, Mark Conrey will draft a letter with these recommendations and send it to Pam Kemper, Nebraska APCO President, and Lindsay Scheer, Nebraska NENA President, to sign and send to the PSC.

Pam and Lindsay will email a template of the letter to the membership of both organizations by Friday, January 15, 2010. Each member is encouraged to send the letter to the PSC on behalf of their public

safety organization and sign it individually. The more letters the PSC receives, the more weight our recommendations will carry. We want the PSC to know that the State's 9-1-1 professionals are paying attention, that we appreciate their efforts on our behalf and that we hope they will show their respect to our profession by ruling in favor of these recommendations.

The Wireless Advisory Committee will also draft a letter to the PSC supporting these recommendations. NACO is already on board and has been providing their comments. NESCA will be encouraged to do the same.

9-1-1 Call Processing Diagram:

Alissa Gunning suggested, with full agreement from the members, that the PSC members be shown a diagram of how a 9-1-1 call is processed, all the paths it follows and equipment it touches. This will help the PSC members understand that all equipment and operations at a 9-1-1 center are critical to the success of a 9-1-1 call response; and that it takes more training and time to process a wireless 9-1-1 call than it does a landline 9-1-1 call. All PSAP resources are shared for both types of calls, and a proportionate share of the equipment cost and maintenance, and the personnel costs and training should be eligible for 9-1-1 wireless fund expenditures.

Joint NENA, APCO, NESCA Training Standards Committee:

Mark Conrey also suggested that a joint NENA, APCO and NESCA committee be formed to establish 9-1-1 training standards.

The meeting was adjourned by consensus at approximately 2:45 p.m.